



Plumbers Licensing Board
Government of Western Australia

**COWBOYS DON'T
GIVE GUARANTEES**



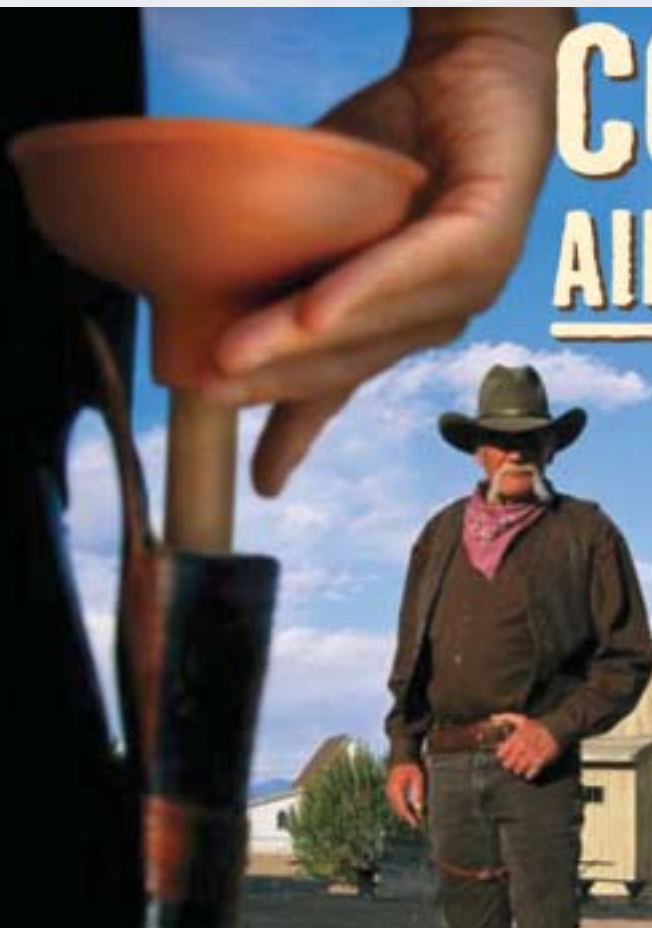
PLUMBERS

Licensing Board News

June 2006 - Issue 11

*A competent and
professional plumbing
industry in Western Australia*

**COWBOYS
AIN'T LEGAL**



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www.plumbers.wa.gov.au

PLUMBING AWARDS EXPAND IN 2006

The Board's Chairperson Tom Hall says that he is delighted to renew the Board's sponsorship of the prestigious Plumber of the Year award in 2006 and to introduce a new award, the Plumbing Business of the Year.

These Awards will be announced as part of the Master Plumbers and Gasfitters Association Awards for Excellence Gala Dinner to be held later this year at the Burswood Resort on October 28.

Mr Hall says that "the Plumber of the Year for 2006 is open to all licensed tradespersons and plumbing contractors and assesses both a knowledge of plumbing standards and regulatory requirements as well as a practical test of hand skills in water supply, sanitary and drainage plumbing".

The new Plumbing Business of the Year for 2006 is open to all plumbing businesses, including those that offer specialist services and is based on the delivery of a total quality plumbing business. The criteria that we have settled on for this Award involves assessing the businesses:

- customer service quality;
- compliance with regulatory requirements;
- commitment to training and development (including indentured apprentices);
- consistently meeting high levels of workmanship; and
- general practices and/or community involvement".

The Board encourages all interested licensed plumbing industry participants to apply for the Plumber of the Year Award by 30 June 2006. Plumbing businesses will have until 31 August 2006 to submit their applications.

"Both the Board and the MPGA will be assessing the nominees and shortlist individuals and businesses for further consideration. The Board will also be assisting finalists from regional centres with their costs to travel to Perth". Mr Hall also said that "all finalists will be recognised on the Awards night and be invited to participate in other Board initiatives in the forthcoming year to promote the professionalism of the plumbing trade and its' vital role in the development of the state by safeguarding the health of our communities".

Prizes to the winners, in both categories, will include a trip for two to the popular Queensland get away, Hamilton Island.

This edition of the Plumbers News includes a cut out of the entry form for the Awards and additional information. Further copies can be downloaded from the Board's website www.plumbers.wa.gov.au

TECHNICAL ADVICE ON TAP, ON LINE, AND ON THE ROAD

The Board's Technical Advice Line 1300 360 897 is available to all licensees for information on all plumbing regulations and standards by calling from 8:30 am to 5:00 pm Monday to Friday and on Saturday from 9:00am to 4:00pm.

You can also use the Board's website www.plumbers.wa.gov.au to click on answers to frequently asked technical plumbing work questions or request individual advice via e-mail to plumbers@docep.wa.gov.au

The Board's Tuesday Technical Night Forums are also continuing to provide the industry with access to information from Board staff on plumbing work and Board initiatives.

Make a note on your calendar that the next round of meetings will be held in Rockingham and Queens Park on 20 June and on 4 July in Karratha.

MEDIA CAMPAIGN – COWBOYS DON'T GIVE GUARANTEES

The Board's strong message to the community about the need to only employ the services of a suitably licensed plumber is continuing under the "Cowboys don't give Guarantees" banner.

The radio and print media coverage that runs to August this year has been very successful in promoting the use of licensed plumbers and the vital role that your industry plays in protecting public health, safety, and the environment.

REMINDERS ON NOTICES OF INTENTION (NOI)

A Notice of Intention for proposed plumbing work can **only** be lodged with the Board by the licensed plumbing contractor who purchased the NOI and to be valid **must** be filled out in its entirety.

ID CARDS MUST NOW CARRY YOUR PHOTO TO BE A VALID LICENCE

The Board's program to replace existing licence cards with photo identification is nearing completion.

The Board's Licensing Officer, Chris Morgan, advises, "if any licensed plumber hasn't lodged a Declaration form and provided two passport size photographs of themselves, they will need to ensure this is done by 30 June 2006. This will mean that all licence identification cards for the coming 2006/7 renewal period will carry a photo of the licensed plumber and be valid".

"The photos that a licensed plumber submits to the Board must be less than one month old and be certified by a competent witness such as a Justice of the Peace, Public Servant or Chemist so you will need to provide them with suitable identification, to the value of 100 points" Chris said.

The Declaration form details these matters and can be obtained from Chris on (08) 9282 4374 or downloaded from the Board's website www.plumbers.wa.gov.au

The Board has introduced photo licence identification cards in support of the plumbing industry to guard against work by unlicensed persons and as a consumer protection measure.

TIME IS RUNNING OUT TO QUALIFY

If you have already commenced training to become a licensed plumbing contractor you have to complete all outstanding subjects under the existing scheme by 31 December 2006.

As signalled in the *December 2005 Plumbers Licensing Board News* there have been changes to the Board's training requirements with a result that this year is your **last opportunity** to complete any outstanding subjects under the assessment for a certificate of competency. The new assessment requirements to gain this accreditation will not allow a transfer of credits from the current scheme.

If you want to qualify under the existing scheme the Board urges you to check immediately with your training provider for possible remaining courses.

If you have not commenced training to become a licensed plumbing contractor please contact the Panel of Examiners at Challenger TAFE on 9239 8309 or the Board's Technical Advice Line on 1300 360 897 for information on the new scheme's training requirements.

STAND OUT FROM THE CROWD



MPGA AWARDS FOR EXCELLENCE

The Master Plumbers and Gasfitters Association in conjunction with the Plumbers Licensing Board warmly invite applications for the industry's most prestigious awards.

“2006 Plumber of the Year”

What the judges will be looking for:

The plumber that best demonstrates exceptional skills and workmanship along with high levels of reliability and customer focus.

- Applications Accepted 1 May 2006 until 30 June 2006
- Preliminary judging process will require 1 hour of your time between 15 - 20 July 2006 (face to face interviews)
- Trade Skills Test – Saturday 9 September 2006 at MPGA Centre Maylands (for 8 finalists)

“2006 Plumbing Business of the Year”

What the judges will be assessing:

The overall outstanding Western Australian plumbing company with overall emphasis on:

- Workmanship
- OH&S performance
- Sales and marketing
- Industry support
- Customer Service
- Staff development
- Community involvement
- Record keeping procedures

Applications accepted 1 May 2006 until 31 August 2006

PRIZES: Both Plumber of the Year and Plumbing Business of the Year will receive a luxury holiday prize package for two people to Hamilton Island (valued in excess of \$2500)



For further information contact MPGA:
Phone: 08 9272 5244 Fax: 08 9272 6010
www.masterplumbers.asn.au • www.plumbers.wa.gov.au



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Nominee Details

Name: _____

Address: _____

Licensed contractor/tradesperson #: _____

Phone: _____ Mobile: _____ Fax: _____

Email: _____

Nominated by

Name: _____

Company: _____

Address: _____

Phone: _____ Mobile: _____ Fax: _____

Email: _____



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Applications accepted 1 May 2006 until 31 August 2006

Business Details

Business Name: _____ Contact Name: _____

Address: _____

Phone: _____ Mobile: _____ Fax: _____

Email: _____

Licensed contractor #: _____

Forward entries to:

**MPGA Awards for Excellence,
Master Plumbers & Gasfitters
Association,**

PO Box 126 Maylands WA 6931

www.masterplumbers.asn.au • www.plumbers.wa.gov.au

Compliance Investigations and Disciplinary action by the Plumbers Licensing Board under the Water Services Licensing (Plumbers Licensing and Plumbing Standards) Regulations 2000

Summary Report of Complaints For the Period (October 2005 to April 2006)

Type	Carryover complaints (Sept 2005)	Complaints received in period	Complaints finalised	Current complaints under investigation
Alleged Unsatisfactory Workmanship	17	52	54	15
Alleged Unlicensed Plumbing	14	21	26	9
Other Regulation Breaches	2	19	20	1

NOTES

- During this seven-month period 100 complaints were finalised and 92 new complaints were received.
- Other breaches of the Regulations included failure to provide a Certificate of Compliance to the owner where the work was conducted; failure to submit the required NOI and Certificate of Compliance forms to the Board; and carrying out plumbing work without the general direction and control of a licensed plumbing contractor.

Prosecutions for Breaches For the Period (October 2005 to April 2006)

Name	Date	Lic. No.	Fine	Cost	Breach
Wayne Lillyman	08 - Feb - 2006	Unlicensed	\$1,750.00	\$800.00	Unlicensed plumbing work.
Brian Upson	13 - Feb - 2006	Unlicensed	\$300.00	\$480.00	Unlicensed plumbing work.
Phil Carlisle	02 - Mar - 2006	Unlicensed	\$1,500.00	\$5,786.00	Unlicensed plumbing work.

Disciplinary Inquiries referred to the State Administrative Tribunal For the Period (October 2005 to April 2006)

Name	Date	Lic. No.	Breach
Craig Murray	28 - Oct - 2005	7213	Not working under general direction and control of LPC.
Ray Beal	09 - Mar - 2006	807	Non Payment of fees & lodgement of certifying certificates.
Gary Shields	30 - Mar - 2006	8293	Not working under general direction and control of LPC.

NOTES

- Mr Shields was also given a three month suspension of his Tradesperson's License.
- Where the Board deems it in the public interest or needed for the information of the plumbing industry the web site www.plumbers.wa.gov.au will contain Media Statements on plumbing related matters such as decisions of the State Administrative Tribunal.

Your input and feedback is important to the Board and might highlight matters that should be included in future editions of the Plumbers Licensing Board News or the Board's website. To provide feedback please contact:

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